

TATSERV CRM – Smart Solution for Service Providers

Manage Leads, Contracts & Services – All in One Place

The image displays a comprehensive view of the TATSERV CRM system across multiple devices:

- Smartphone (Left):** Shows an attendance screen for a user named 'Demo' (UI/UX Designer) with a 'Punch In' button and three progress indicators: 0% (00:00:00), 98.44% (39: 22: 33), and 92.22% (90: 22: 33). Below this is a 'Ticketing' section with buttons for 'Ticket Monitor', 'Ticket Inbox', 'Part Monitor', 'Escalation', and 'Open Ticket', along with an 'HRMS' section.
- Tablet (Center):** Displays a navigation menu with the TATSERV logo and a list of modules: Dashboard, Leads, Quotes, Projects, Product Sales, Tenders, RMG, Contracts, Service Delivery, Accounting, Logistics, TRC, Ticketing, HRMS, and HRMS Admin.
- Laptop (Right):** Shows a 'Live Location' map at the top right. The main dashboard includes a 'Ticket Trend (Last 30 Days)' bar chart with data points (4, 86, 33, 14, 149, 264) and a line graph showing 'Open', 'Closed', and 'Resolved' ticket counts over time. Below the charts is a calendar for July 2025 with a grid of dates and corresponding ticket counts (e.g., 30, 1, 2, 3, 4, 5, 7, 8, 9, 10, 14, 15, 16, 17, 21, 22, 23, 24).

1. Introduction

Empower Your Business with TATSERV CRM

In today's fast-paced business environment, managing customers, projects, and services manually is no longer enough. **TATSERV** CRM is designed specifically for service providers who want to streamline their operations, improve customer satisfaction, and grow their business efficiently.

With **TATSERV** CRM, you can manage leads, generate quotations, handle contracts, deliver services, resolve customer tickets, and track financial performance — all from one powerful platform.



2. Why **TATSERV CRM?**

All-in-One Platform:

A single solution to manage leads, contracts, services, and teams.

Service-Provider Focused:

Designed keeping the unique challenges of service businesses in mind.

Mobile Friendly:

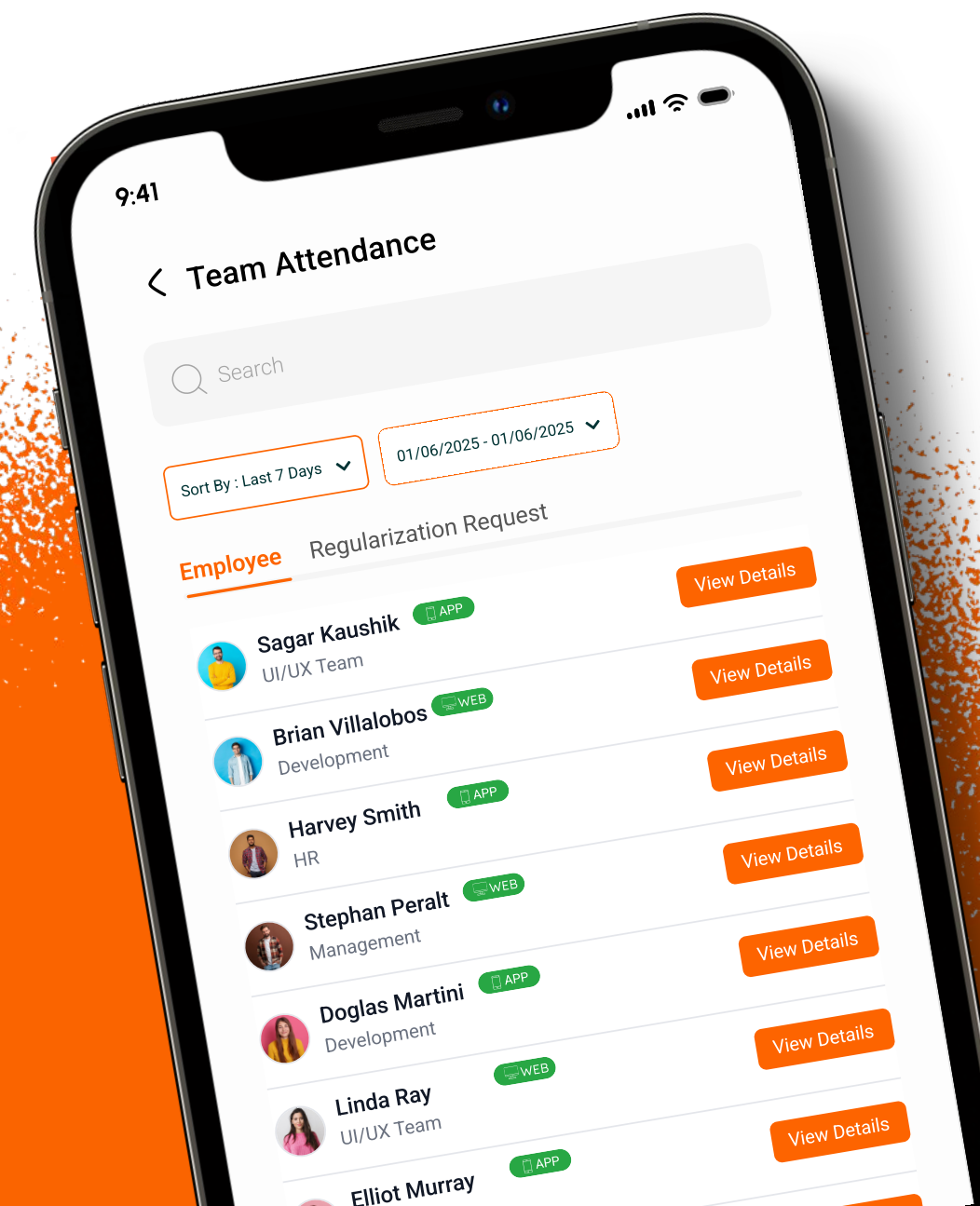
Manage your business anytime, anywhere.

Customizable Workflows:

Tailor modules and processes to fit your needs.

Affordable & Scalable:

Start small and grow with our flexible system.



3. Core Modules

3.1 Leads Management

Turn prospects into loyal customers with an efficient lead tracking system.

3.2 Quotes & Tenders

Make your proposals professional and quick.

3.3 Contracts & Service Agreements

Digitize and simplify your contract management.

3.4 Service Delivery & Ticketing

Ensure seamless service delivery and quick issue resolution.

3.5 Accounting & Invoicing

Get full visibility into your finances.

3.6 HRMS (Human Resource Management)

Manage your team effectively.

3.7 Reports & Analytics

Make informed decisions with powerful analytics.

4. Key Features & Benefits

Centralized Data Management:

Access all your customer, contract, and service data from one platform.

Real-time Notifications:

Stay updated with instant alerts for leads, tickets, and renewals.

Data Security:

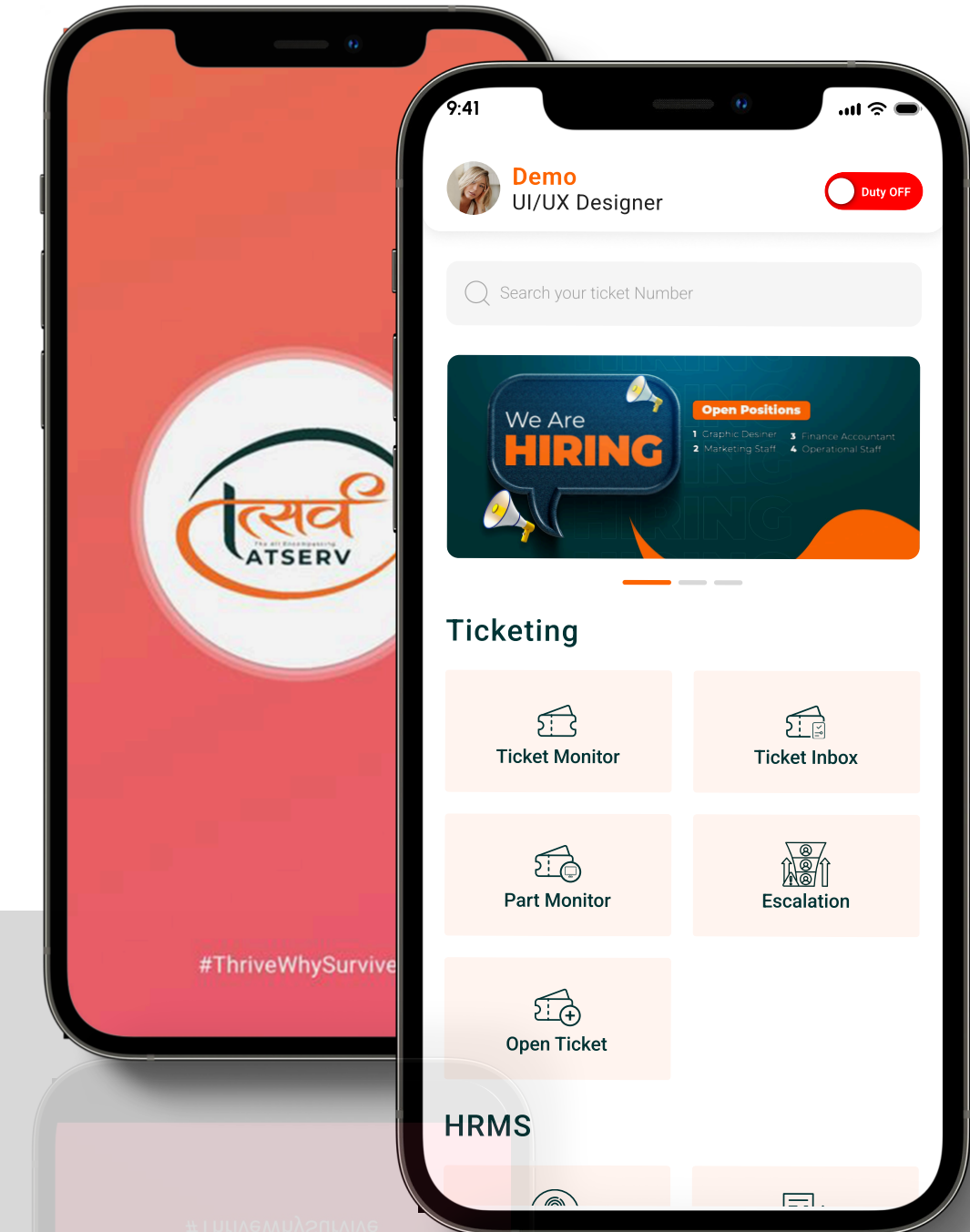
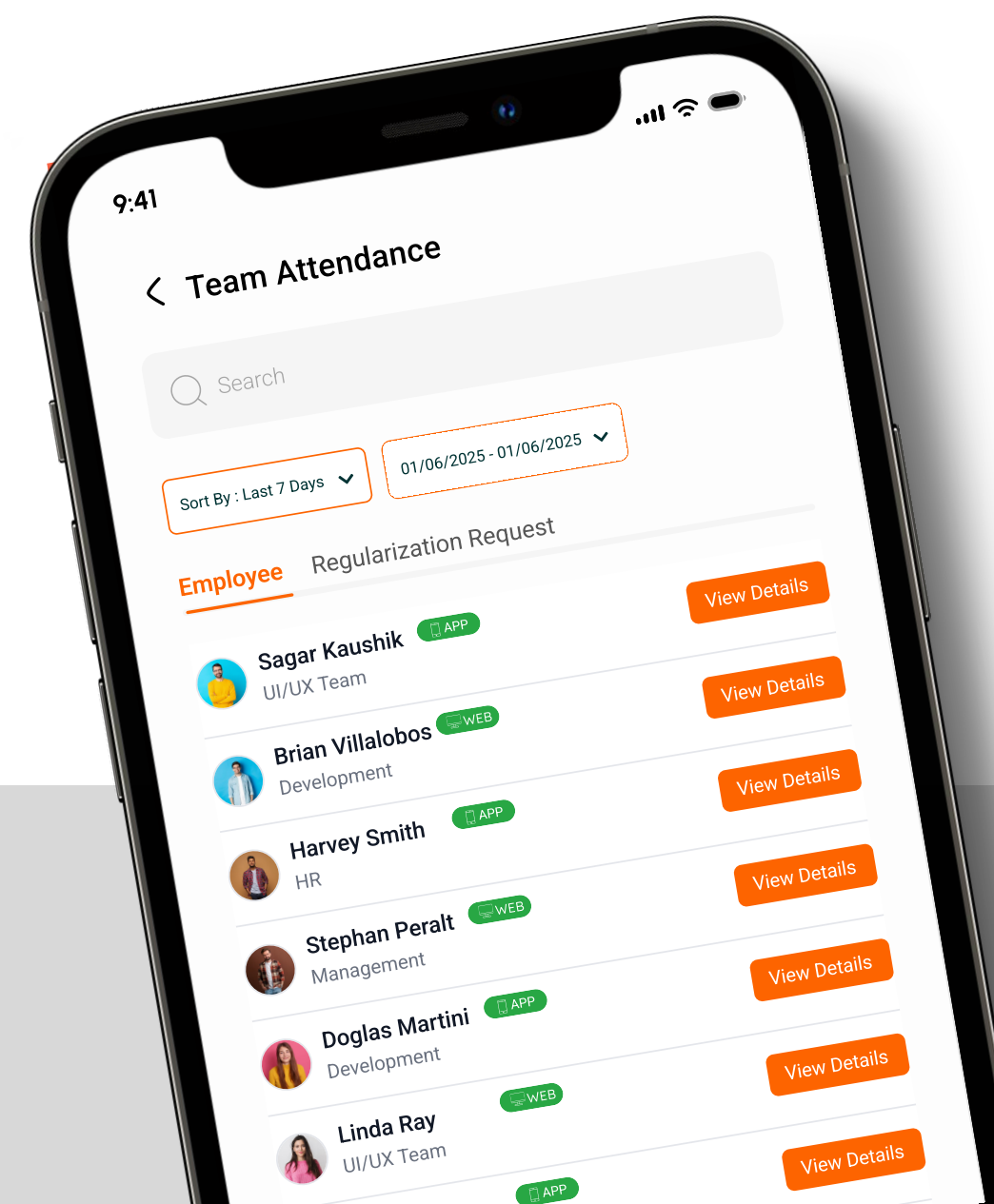
Your business data is stored securely with industry-standard encryption.

Automated Workflows:

Save time and reduce manual errors with intelligent automation.

Custom Dashboards:

Visualize your business metrics in the way that works best for you.



5. How TATSERV CRM Works (Process Flow)



Thank You

Get Started Today!

